

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

Question No: 182

Topic: Freedom of Information

Hansard Page: Written

Senator Ludwig asked:

What was the content of communications with other departments about the website accessibility standards and FOI PDFs?

Answer:

The Department received communication from the Office of the Australian Information Commissioner in 2012, regarding the difficulties of providing fully accessible FOI documents due to the nature of their content. The communication outlined the concerns acknowledged by the Information Advisory Committee and recommended the documents have an accessible summary through HTML and/or metadata and clear avenues for users to obtain copies of the document in the event they are unable to access the downloadable versions.